

# CWMCARVAN FARM HOLIDAYS

WERNGOCHEN, CWMCARVAN, MONMOUTH NP25 4PL

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[www.cwmcарvan.com](http://www.cwmcарvan.com)

## INFORMATION SHEET FOR THE OLD FARM HOUSE AND ALDER COTTAGE

### BOOKING

Please see [www.cwmcарvan.com/bookings.htm](http://www.cwmcарvan.com/bookings.htm) or telephone to confirm availability. You can make your deposit payment over the phone by debit or credit card and we will confirm your accommodation immediately. Otherwise we will reserve a cottage for you for five clear working days to enable you to forward a 20% deposit and a completed Booking Form (also available on [www.cwmcарvan.com/bookings.htm](http://www.cwmcарvan.com/bookings.htm)).

We will confirm your instructions for travel and the date by which the balance is due.

The balance of the cost for the period for which you have booked is due no later than four weeks before the start of the let. In the event that you are booking less than 4 weeks before the start of the let, payment in full will be required with the Booking Form. Please calculate the cost of your stay at the price stated for the date on which you wish to start your holiday. For subsequent weeks, please calculate using the price current at the start of that week.

### METHOD OF PAYMENT

Most debit and credit cards by phone, or cheques or postal orders by post (unless paying in person, in which case, cash is acceptable). Debit and credit cards payments will appear on your statement as a payment to "Stay Down Our Lane".

### CANCELLATION BY YOU

If you have to cancel your holiday, you should write to us at the above address as soon as the reason for the cancellation occurs. The day that we receive your written notification is the date of cancellation. A charge will be payable depending on the number of days before the holiday start date we receive your notice of cancellation.

Number of days before start of holiday that notice of cancellation is received	Amount payable
More than 28 days	Full Deposit
15-28 days	75% of the holiday cost
1-14 days	90% of the holiday cost
0 days	Total cost of holiday

You may wish to consider taking out an insurance policy to cover you in the event that you should need to cancel.

# CWMCARVAN FARM HOLIDAYS

## YOUR ACCOMMODATION

### Arriving and Leaving

You may arrive at or after 4.00 p.m. If you would like to arrive earlier, please tell us at the time of booking and we will let you know whether it will be possible. It would assist if you could keep us informed of your likely time of arrival, so that we can meet you. We ask that you vacate by 10.00 a.m. on the final day to allow us to clean the house before the next occupants arrive.

Although we would ask that you keep the house in a reasonably clean and tidy state during your stay and place all rubbish in the dustbins provided before leaving, the final clean is included in the price of your holiday. You are responsible for the actual cost of any breakage or damage in or to the accommodation - along with any additional costs that may result - which are caused by you or your party.

### The Price of Your Stay Includes:

Electricity, heating, bed linen (changed weekly if your stay is for more than one week) towels and tea towels.

For stays of one week or more, you will find a welcome pack on your arrival consisting of milk, butter and bread, eggs, a starter supply of tea and coffee, breakfast cereal and a bottle of wine in the fridge (and other particular requirements you may have, subject to availability, at cost).

Please do not allow more persons to stay in the cottage than the maximum stated on the booking form, but we can accommodate others in the New Farm House.

### Dogs

Well trained dogs (maximum of two) are accepted in the cottages, on the condition that they are not allowed upstairs, on the furniture, and especially the beds, nor left unattended in the cottages. A charge of £15 per week or part of will be made for each dog (guide dogs for the blind and hearing dogs for profoundly deaf people excepted). No other domestic pets can be accepted.

### Bicycles

We have bicycles available for hire. We also offer one-way bicycle tours (you set off from the Farm and we pick you up at your destination), which are subject to availability.

### Fishing

There is a pond for fishing well stocked with carp, and rods are available (for use at your own risk).

### Telephone, broadband access, fax and email

There is a wireless broadband for use without charge.

There is a shared telephone, normally for outgoing calls only, in the house available on an "honesty basis" to confirm whether you were responsible for the call. UK landline calls to regular 01 and 02 numbers are free. The call costs are confirmed "On line" at the end of your stay.

Mobile phone service is available on most networks.

Email and fax facilities are available on request at a small charge.

# CWMCARVAN FARM HOLIDAYS

## Digital TV, Video and DVD

All bedrooms have a colour TV and there is a 26" LCD digital TV in the sitting room. We have a large selection of children's and family footage on Video (none of it at all current) on request.

## Other Useful Information

The house has a washing machine / tumbler dryer. There is an airing cupboard and there are under cover or outdoor washing lines. There is a dishwasher and an initial supply of dishwasher tablets. Salt and rinse aid is provided. There is a microwave, and a deepfreeze in the barn.

There is a hair dryer

There is ample reading material and plenty of local tourist information.

There are public footpaths accessible directly from the house, and you are free to enjoy all parts of the farm.

The cottages are NO SMOKING inside. There are 55 Acres of fresh air outside for those that do smoke..

We trust that you will enjoy your stay with us and will try to make your time as comfortable and enjoyable as possible. If there is any other information you need, please do not hesitate to call us.

Claire & Andrew Wall

# CWMCARVAN FARM HOLIDAYS

## BOOKING and REGISTRATION FORM

Name:	
Address:	
	Postcode
Telephone no:	Daytime Evening
Email address:	
Date of arrival	
Date of departure	
Booking for	The Old Farmhouse <sup>1</sup> Alder Cottage <sup>1</sup>
How did you hear about us?	
Is your stay to celebrate a special occasion?	

### Number of people in party

Number of adults	
Number of children over 2 and ages	Number Ages
Number of children under 2	

### Extras

Folding Bed (£25 per week)	£
Cot (linen not provided)	Free
High chair	Free
1 Dog (£15 per week)	
2 Dogs (max £30 per week)	
House Rental charge	£
Short stay supplement (£45)	
Extras	£
<b>TOTAL RENTAL CHARGE</b>	£
Deposit (20% of total)	£

# CWMCARVAN FARM HOLIDAYS

## Initial deposit

20% of the TOTAL RENTAL CHARGE above is due immediately to confirm your reservation. If your holiday begins within 4 weeks of the date of booking, full payment is due. Cheques should be made payable to A R M Wall.

Or you can complete the section below to make this payment by credit or debit card. Payment by debit card is preferred.

If we took your card details by telephone, the information below is for office use only.

Please debit my Access  Visa  Mastercard  Switch  Delta

Card number \_\_\_\_\_

Expiry date \_\_\_\_ Valid from \_\_\_\_

Issue number \_\_\_\_

Cardholder Signature

Cardholder address if different from above

## Balance

You will be notified of the full cost of your holiday, including any extras ordered on this form, on your confirmation of booking.

This amount is due at least 4 weeks in advance of the start of your holiday. If you would like this to be automatically debited to your credit or debit card on the due date, please tick here.

## Declaration

How did you hear about us? \_\_\_\_\_

I have read the terms and conditions contained in the information sheet and agree to be bound by them, and to be held responsible for payment due in respect of the property in accordance with the terms of Letting and Cancellation by you

Signed: \_\_\_\_\_

Date: \_\_\_\_\_